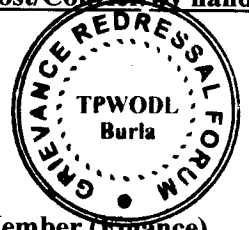


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Ref: GRF/Burla/Div/DED/ (Final Order)/ 2104(4)

Date: 30.10.2024

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

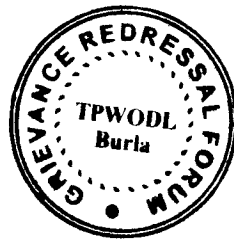
1	Case No.	BRL/647/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Manjulata Bhoi C/O-Hrudanand Bhoi At/Po-Jharagogun Via-Tilebani Dist-Deogarh-768108		NSC	
3	Respondent/s	S.D.O (Elect), Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	11.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	X
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	√	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	11.09.2024			
9	Date of Order	29.10.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Tileibani, TPWODL, Deogarh

Appeared

For the Complainant- Manjulata Bhoi
C/O-Hrudanand Bhoi

For the Respondent - SDO(Electrical),Deogarh, TPWODL.



GRF Case No- BRL/647/2024

Manjulata Bhoi
C/O-Hrudanand Bhoi
At/Po-Jharagogun
Via-Tilebani
Dist-Deogarh

COMPLAINANT

VRS
SDO(Electrical), Deogarh, TPWODL.

OPPOSITE PARTY

GIST OF THE CASE

Hrudanand Bhoi on behalf of Manjulata Bhoi has appeared in the hearing on Dt. 11.09.2024 at the camp held at ESO Office, Tileibani and submitted a written complaint wherein he has stated about NSC issue- new connection is not allowed due to arrear of brothers & requested to provide NSC

SUBMISSION OF OPPOSITE PARTY

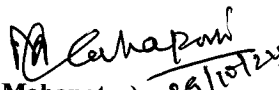
The opposite party has submitted photocopy of NSC application form, payment receipt for NSC in this case & written statement in this case.

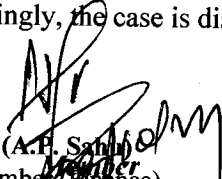
OBSERVATION


The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the opposite party has not taken care to release the new power supply to the complainant considering the application hence, appeared before the Forum with the prayer to issue order to release the New Power Supply. The matter was discussed during course of hearing in presence of both parties. The opposite party has already been released the NSC in Favour of Mrs. Manjulata Bhoi on 13.10.2024 bearing SC No 4141-1521-0744 & has already been redressed the Grievance of the petitioner/complainant.

Hence, the case is hereby dropped.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satapathy)
Member (Finance)
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Manjulata Bhoi, C/O-Hrudanand Bhoi, At/Po-Jharagogun, Via-Tilebani, Dist-Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)